

Independent Container Line Ltd. (ICL) Demurrage and Detention Policies

ICL's demurrage policy is meant solely to incentivize the movement of cargo and promote freight fluidity from Carrier's container terminals. Free time is assigned per shipment according to the terms of ICL's Tariff or Service Contract with Merchant covering the movement of the freight. Free time is based on working days, starting the first full working day that cargo is made available to Merchant. Working days are characterized as any day the port gate is open and containers are available for pickup. The free time date applicable to each shipment is noted on the ICL arrival notice. Arrival notices are distributed the week prior to vessel arrival.

Containers will be discharged from the vessel and made available at Carrier's Port container terminal after vessel arrival assuming all regulatory requirements have been satisfied by Merchant or Merchant's designated agent. In the event cargo availability is delayed for reasons beyond Merchant's control, the last free day will be extended to provide the full working days allotment of availability under free time.

Once cargo goes beyond the last free day, demurrage will be incurred by working day according to the Tariff or Service Contract charge schedule that is stated on the arrival notice. Demurrage is billed to the Merchant. Merchant remains responsible for demurrage under Carrier Haulage when cargo is not cleared timely to allow delivery within free time and/or when the receiving warehouse is unresponsive to appointment requests or requires delivery past the assigned free time date.

For Pier shipments, if Merchant makes a reasonable request for appointment at the terminal that the terminal cannot accommodate, Merchant can notify uswbc@icl-ltd.com for consideration of extension of free time.

For containers that are placed on Customs & Border Protection (CBP) intensive exam or VACIS exam hold, ICL will extend the free time to match the amount of time cargo was on hold. Merchant or Merchant's designated agent must demonstrate timely good faith efforts to satisfy all holds placed by regulatory agencies to benefit from free time extension.

Independent Container Line Ltd. is not responsible for the U.S. Import customs clearance nor Importer Security Filing (ISF). These are the responsibility of the Merchant's assigned customs broker or designated agent.

Container detention is a charge for use of equipment beyond the allotted free time outside the port – i.e., after the full or empty container has left the port until the empty or loaded container is returned. Container detention is only applicable to Merchant Haulage moves. Detention free time and charges after free time expiration are also noted on the ICL arrival notice and are assigned according to the terms of ICL's tariff or Merchant's Service Contract. Container detention is billed to the Merchant.

Questions or concerns about **arrival notices or demurrage invoices** can be sent to our US import customer service team at uswbc@icl-ltd.com, Attn: Import Manager for research and further clarification. Questions or concerns about **container detention invoices** can be sent to our US Equipment Control team at claims@icl-ltd.com Attn: EQ Manager for research and further clarification. Requests to waive or reduce demurrage or detention should include all relevant documents and mitigating factors to be considered and clearly state the shipment and container number(s) associated with the request. ICL will research and offer resolution to all inquiries in 30 calendar days or less.